

Basic Laptop Troubleshooting

- Erase/Delete Downloads
- Empty Recycling Bin
- Clear all History in all browsers
- Shutdown computer daily
(don't just click the button or close the laptop)
- Enable pop-up blockers in browser
- Run all system, software, and browser updates when prompted

For additional help, visit the ITS Service Desk in Allen Hall, Room 108

Duo Mobile/Two-Factor Authentication:



Download the Duo Mobile App